

## Osko Module - Customer Terms (version 18.0)

### Cross reference of Customer Terms to South West Credit's Osko & PayID documentation

Osko Module Customer Terms	Mutual's documents	
<b>Part A Introduction</b>	1. Osko	Guide
	2. How to use Osko	
	3. Transaction Limits	Fees & Charges, Transaction Limits Brochure
	4. PayID	Guide
<b>Part B – Service 1 – Payment</b>	5. Eligibility requirements	Guide
	6. How Service 1 works	Guide
	7. Payment directions - except for clause 7(c)	Guide Account & Access Facilities Conditions of Use at clause
	8. Information you must give us to make an Osko payment	Guide
	9. Investigations & liability for unrecovered funds	Guide For liability for unrecovered funds see Account & Access Facilities Conditions of Use at clause
<b>Part C – Service 2 Payment with Documents</b>	Mutual does not offer these Services at this time	
<b>Part D – Service 3 - Requests</b>		
<b>Part E General</b>	22. Use of Osko marks	Only applies to Service 2
	23. Security	Guide
	24. Fees & Charges	Fees & Charges, Transaction Limits Brochure
	25. Payment disputes & investigation	Guide
	26. Notifications	
	27. Limitation of liability	Account & Access Facilities Conditions of Use ePayments Section (consistent with ePayments Code)
	28. Suspension & termination	Account & Access Facilities Conditions of Use
	29. Change to terms	Account & Access Facilities Conditions of Use
	30. Privacy & confidentiality	Clauses (a), (b) & (e) to ((g) in Guide Clauses (c) & (d) in Privacy Information Statement
	31. Notices/miscellaneous	Optional and not included
	32. Definitions	